



Healthcare at Foster Creek
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503-761-1155

UPDATE IN REGARD TO CORONAVIRUS, AS OF 3/6/2020:

To families of our Healthcare at Foster Creek residents,

We want to thank you for your continued patience as this evolving situation takes place in our region. We would also like to update you our precautions and steps we are taking to keep residents safe. Here's a list of what we are currently doing:

1. Cleaning and sanitizing – housekeeping has stepped up their cleaning: cleaning handrails multiple times a day, ordering of additional supplies, and installing additional hand sanitizer stations, as they come available, throughout the building. Our dietary department has been undertaking additional steps to make sure any item that enters and leaves the kitchen is thoroughly cleaned and sanitized.
2. Staff have been instructed to stay home if they are showing any signs and symptoms of any illness. And are asked each shift, if they have signs or symptoms of concern.
3. Trips to outside medical and dental professionals are continuing as normal, and consulting teams are still reporting and providing care to our residents.
4. Lastly, and most importantly, visitors are welcome, but must be screened. We are asking all visitors enter through the main entrance. The office staff or Mt. Hood nursing staff have a short questionnaire for all individuals who enter the building to fill out. Depending on the answers to these questions, visitations may occur. We are discouraging young children from visiting at this time. We do ask that you call ahead if you are intending to visit a loved one. We are trying to arrange visits in our front conference room to help minimize individuals entering the building.

The staff at Healthcare at Foster Creek know that these restrictions make it difficult for you to see your loved one, but we also know that you understand that the care and safety of your family members are our main concern and priority. All of these precautions are being recommended by CDC, CMS, and State and local Health Authorities.

As this situation continues to evolve and change, we thank you for your understanding and will keep you updated as necessary.

Sincerely,

Administration and Staff
Healthcare at Foster Creek